# AUSTIN FORUM

#### ON TECHNOLOGY & SOCIETY

Connect. Collaborate. Contribute.™

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**(**,))





Dr. Nishi Viswanathan, MBBS, MA, MBA
Director, Texas Health Catalyst
Dell Medical School
Assistant Professor
College of Pharmacy & College of
Natural Sciences
The University of Texas at Austin

How Biotech, Health Tech, and Med Tech Are Advancing Healthcare

August 2, 2022



ON TECHNOLOGY & SOCIETY

**Dr. Scott Collins** Board of Directors, President BioAustinCTX



# Welcome to the Austin Forum on Technology & Society!

# **Thank you** for joining our **community** online or in-person!



# Thank you, Heather (but not goodbye!)



Heather Bishop Managing Director (former)



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Jay Boisseau Executive Director

# Austin Forum Team!





John Lockman Tech Director

Delanie Majors Communications Coordinator

Mary Garza Web/UX Designer

And many many thanks tonight to Allison Warner (former managing director!) and Michelle Marshal for helping us out!



### Welcome New Annual Partners!

# Optiver **A**







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Craig Aumann CVEX



Fares Bagh Arm



**Kuan Collins** SAIC



**Brad Englert** Brad Englert Advisory



**Hugh Forrest** SXSW



Sherri Greenberg UT LBJ School Technology Incubator

Mitch Jacobson

Austin



Mike Ignatowski AMD



Harold Ingersoll Janice Omadeke

Atchley & Associates The Mentor Method











**Michael Shepherd** Dell Technologies



Jay Williams CVEX

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# Before we get started, join our **slack**

#### Why join the Austin Forum Slack workspace?

- Continue and deepen the conversation after Austin Forum events
- Find new opportunities for collaboration, mentoring, working, and more
- Promote local events and relevant Tech & Society opportunities
- Because this gives *everyone* in our community—online and in-person—the *same* way to ask questions!

#### How?

- 1. Open a web browser
- 2. Go to: <u>www.austinforum.org/slack</u>
- Click "Join the Austin Forum Slack Workspace"
- 4. Enter your email address
- 5. Check your email to confirm Slack invitation
- 6. Enter your name and click "Create Account"
- 7. You're in! You can use the Slack mobile app now, too.
- 8. To submit questions during the event, in the channel #event-questions
   (add to your view using + Add channels)

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# We have 4 kinds of programming!

Events	Online
<ul> <li>Presentation + Networking events</li> <li>Live</li> <li>Monthly</li> <li>Presenter-focused</li> <li>In-person and online—hybrid</li> <li>Recording and slides posted online</li> </ul>	<ul> <li>Podcasts – Austin Forum Upload</li> <li>Audio only</li> <li>Weekly</li> <li>Conversation formats</li> <li>Hosted in podcast stores, AF website</li> </ul>
<ul> <li>Discussion events</li> <li>Live</li> <li>Monthly</li> <li>Participatory for everyone</li> <li>In-person or online</li> <li>Never recorded!</li> </ul>	<ul> <li>Blog – Austin Forum Update (soon!)</li> <li>Text/graphics, web-based (or Medium)</li> <li>Weekly</li> <li>"techsplanations," interviews, analyses/positions, and series</li> <li>Hosted on Medium</li> </ul>
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## Austin Forum Presentation + Networking Events: Experts Share, Inform & Inspire

# We bring leaders, thinkers, builders, creators, and learners together to <u>connect, collaborate, contribute</u>!



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- 6:00-6:15 "Doors open" for Zoom and Foom—mingle with in-person speakers or chat with online speakers in Zoom. *Please self-introduce in Zoom Chat*!
- 6:15-7:25 Main event & presentation *Ask questions in* **AF Slack #event-questions** channel, *Tweet with* **#healthAF @AustinForum**
- 7:25-7:40 Q&A with presenters
- 7:40-7:45 Final comments/slides

## **Austin Forum Upload: New Podcast Episodes!**





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- We are *weekly* now!
- Episodes #42-47 are now available online

(paused for July, resuming soon)

- Next three episodes are on:
  - Quantum computing
  - Innovation
  - Data

### Q: Which technology/device has contributed most to your health and wellness?

(discuss with nearby attendee or type in Zoom chat, 30 seconds)

#### 1 2 3 4 5 6 7 8 9 10

### 11 12 13 14 15 16 17 18 19 20

21 22 23 24 25 26 27 28 29 🙂





Questions for speakers? Submit questions in the AF Slack channel #event-questions for a chance to win a SXSW 2023 Badge!

Must be in-person and present at ~7:40PM to win!

Must use your name (first and last) on questions!



# SXSW.L



## And now, our featured presentation...

#### **Please:**

- Ask questions in the AF Slack in the #event-questions channel
- Share key points via Twitter with hashtag #healthAF
- ✓ Please be respectful of our speakers & audience in your comments & questions
- ✓ Learn, think, enjoy!

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Dr. Nishi Viswanathan, MBBS, MA, MBA Director, Texas Health Catalyst Dell Medical School Assistant Professor College of Pharmacy & College of Natural Sciences The University of Texas at Austin

How Biotech, Health Tech, and Med Tech Are Advancing Healthcare

August 2, 2022

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ON TECHNOLOGY & SOCIETY

**Dr. Scott Collins** Board of Directors, President BioAustinCTX

# About me: Nishi Viswanathan

- Medical doctor by education, entrepreneur by heart
- Evangelist for innovation that meets three criteria Impact, Ingenuity and Intensity (stole this from the GlobalData framework!)
- Huge advocate for pricing transparency and consumer empowerment.
- Have strong opinions about which innovations create true impact
- Healthtech and Medtech startup advisor. Have dabbled in almost every sector in healthcare.
- Faculty at UT Austin Handing off our problems to the next generation. After all, they know everything!

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• Skeptic and Optimist at the same time. How??





# Health Tech, Medtech & Biotech: A wide spectrum

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### Healthtech

Tech for delivery, payment or consumption of healthcare. Typically, there is a software and/or data element.





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### Medtech

Devices that diagnose and/or treat disease. Typically, there is hardware involved. There may be some embedded software.





## **Biotech**

Tech based on biology or chemistry – Therapeutics, Tissue/Cell based therapies





# A (Home)Hero's Journey

- HomeHero tech-enabled marketplace model to match caregivers with seniors.
- \$30B market. Real problem. Venture-backed.
- Policy change >> costs doubled!
- Shifted to an enterprise model selling to risk-bearing entities
- But no incentives for payers & health systems to pay for long-term home care
- Pilots ≠ contracts
- Concluded Homecare not a technology problem. Market too local & too fragmented. Caregiver orgs not tech savvy.
- Rebranded as a telemedicine company for integrated care!

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BBLL © 421 PM * Cynthia Driscoll	86% <b>-</b>	] Upcoming	121 PM \$ 22% ■ Past
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the most advanced facilities in the Hire Cynthia $\rightarrow$	10	Cynthia	Write review
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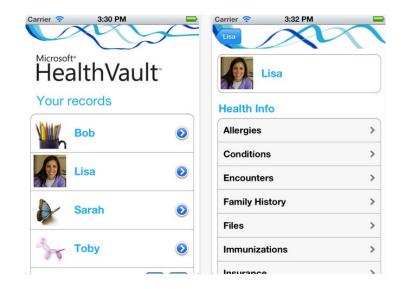
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## Do large companies fare better?

- Microsoft HealthVault digital filing cabinet for patients to store and view their healthcare data
- Launched in 2007.
- Shut down a few years ago.
- Microsoft moved more to the B2B side of healthcare.

Market readiness? Timing? Functionality? Low value to customers?

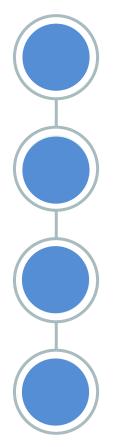


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### Wait. Aren't we here to discuss all the warm, fuzzy and cool stuff in health innovation??



Let's talk about some of the factors that make innovating in health care so hard



Complex healthcare systems + Complex human biology

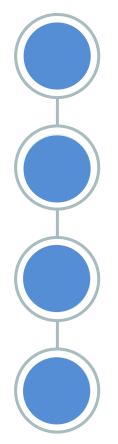
# Regulatory Environment & Policy

Payers & Purchasing

Misaligned incentives all across the board

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Complex healthcare systems + Complex human biology

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# Provider organizations – many kinds & fragmented

#### Their priorities are.....

Labor shortages, Attrition, Profit margins, Constantly changing policy & payer landscape, Leakage, Different contracting mechanisms and different metrics for different contracts, Clinician burnout

#### and not....

technology, pilots, innovation, risky bets

#### Which of their problems can you fix?





Health record systems are set up for efficient billing not better care.

#### Integration is hard. Harder for startups! Getting better.

Summary Complaint ROS		Layout: Lasik Pre Op ctive Refraction Medication R		n Hx:08/27/14 Meds:04/0 Fest Sum Plan PQR :	2/15 Co-1 2015 Documer	Manage: Sm nts		nic Surveillance HL7 Fi	le
Summary							Import CCD from		
	Diagnosis	Assessment and Plan			5	Com	MU Dashboard	MU Dashboard	
(TE	Date         Code           04/01/13         367           04/01/13         367	1 Myopia		Eye OU OU	Resolved 4	Date 04/01 05/03	<ul> <li>Reconcile Pend</li> <li>Reset Portal Act</li> </ul>	ling CCD count for Patient	
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05/03/14 -	D Power 5.75 -0.25 090 5.75 0.00		0.50 095 0.50 095	DVA Add NVA 20/20 20/20	Type Current Rx Manifest	Use	Expires	Prescriber	

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Source: softwareadvice.com, The Benefits of Direct Messaging for EHR Interoperative 213

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## "My technology has benefits".... ...but for whom?

- Beneficiary Patient
- End-user Patient and Physician
- Buyer and decision maker Provider organization
- Payer Patient's insurance company
- True Payer In most cases, the patient's employer OR Medicare/Medicaid

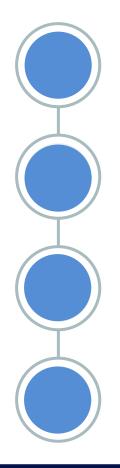
# The human factor – biology & psychology It's hard to....

- Discover and develop cures for most conditions.
- Test these cures.
- Leverage healthcare data to generate insights & make decisions most data is unstructured and some data inaccurate.
- Get providers to change their workflows.
- Make people do what is best for them.
- Get people to think about their health unless they are sick.

# An opportunity for entrepreneurs hidden in each of the above?



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#### Regulatory environment & Policy

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# **Getting past all the regulation**

- The FDA regulates health care products to make sure they are safe. It is all about risk!
- If your product requires FDA approval, this adds significant time and cost.
- HIPAA regulations are applicable to most useful healthcare data. More time. More costs.
- Policy changes all the time can create headwinds or tailwinds



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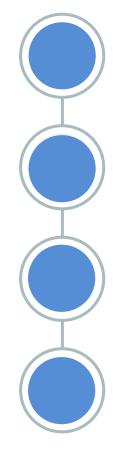
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Three main ways to generate revenue from healthcare innovation:

 Consumer/Patient pays for it out-of-pocket – very small %
 Payer reimburses for it

3. Customer purchases it



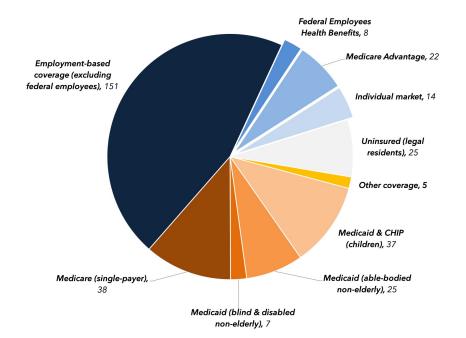
Payers & Purchasing



# Payers – Who is footing the bill?

Health Insurance Enrollment in America, 2019 (Millions)

- The payer mix for each product is different.
- Different priorities for Medicare vs. Private payers
- What if the reimbursement is now and the benefits occur later?



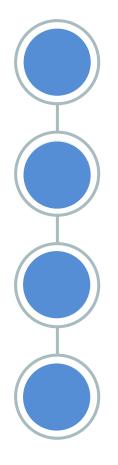


# Purchasing decisions in healthcare

- Too many stakeholders
- Complex value analysis model
- Middlemen PBMs, GPOs etc. Each has their own priorities.
- Pilots ≠ contracts







Misaligned incentives all across the board

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# No one acts like you would expect them to

- Are payers incentivized to lower costs?
- Are providers incentivized to do what is best for the patient?
- Are policy makers incentivized to make decisions that lower costs and improve outcomes?
- Are innovators & product manufacturers incentivized to solve real unmet needs?

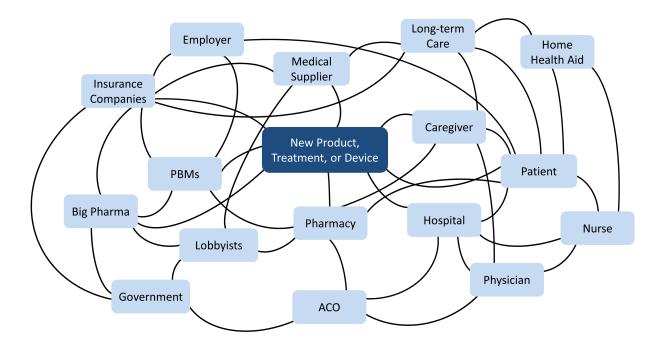
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• OK but are patients incentivized to do what is best for them??



## **Balancing act for innovators**



Source: https://newrycorp.com/blog/healthcare-product-commercialization



# Then why bother?

**OPPORTUNITY** - Our healthcare systems have a long way to go before we balance quality, cost and access to care. We have a ton of problems waiting to be solved. 18% of our GDP!

**NEED** - Health care is messed up. We need passionate problem solvers and entrepreneurs.

**MEANING** - Those of us in health care are here not because it is easy, but because it is rewarding. It is the most meaningful thing one can do.

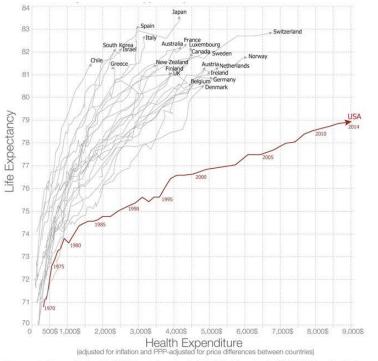


# Up to the challenge?

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## Life Expectancy vs. HC Cost



Data source: Health expenditure from the OECD; Life expectancy from the World Bank Licensed under CC-BY-SA by the author Max Roser. The interactive data visualization is available at OurWorldinData.org. There you find the raw data and more visualizations on this topic.

# 11	Country 1	Life Expectancy (both sexes)	Females Life Expectancy ↓↑	Males Life Expectancy ↓↑
1	Hong Kong	85.29	88.17	82.38
2	<u>Japan</u>	85.03	88.09	81.91
3	Macao	84.68	87.62	81.73
4	Switzerland	84.25	86.02	82.42
5	Singapore	84.07	86.15	82.06
6	<u>Italy</u>	84.01	85.97	81.90
7	<u>Spain</u>	83.99	86.68	81.27
8	Australia	83.94	85.80	82.08
9	<u>Channel</u> Islands	83.60	85.31	81.82
10	Iceland	83.52	84.90	82.15
11	South Korea	83.50	86.42	80.46
12	<u>Israel</u>	83.49	84.91	81.98
13	Sweden	83.33	84.97	81.69
14	France	83.13	85.82	80.32
14	Martinique	83.13	86.10	79.85
15	<u>Malta</u>	83.06	84.68	81.37
46	United States	79.11	81.65	76.61

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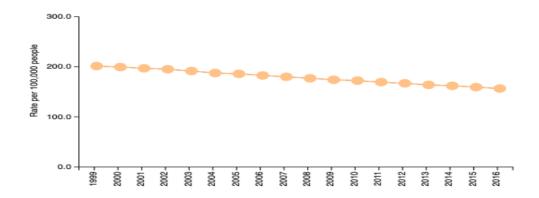
# We do some things right!



Centers for Disease Control and Prevention CDC 24/7: Saving Lives, Protecting People™

#### Annual Rates of Cancer Deaths, 1999-2016

All Types of Cancer, United States



Data source - U.S. Cancer Statistics Working Group. U.S. Cancer Statistics Data Visualizations Tool, based on November 2018 submission data (1999-2016): U.S. Department of Health and Human Services, Centers for Disease Control and Prevention and National Cancer Institute; https://www.cdc.gov/cancer/dataviz, June 2019.



# Why Austin?

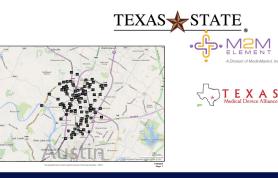






Cancer Prevention & Research Institute of Texas





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#### FIGURE 2: U.S. TOP 10 EMERGING CLUSTERS

1. Pittsburgh			
2. Houston			
3. Austin			
4. Detroit			
5. Phoenix			
6. Dallas/Ft. Worth			
7. St. Louis			
8. Atlanta			
9. Portland			

10. Minneapolis

Source: CBRE Research, Q3 2020.

Note: Ranked by size and growth of life sciences employment, concentration of R&D life sciences employment, amount and growth of life sciences venture capital funding and NIH funding. ~300 Companies

#### **Research Parks planned**

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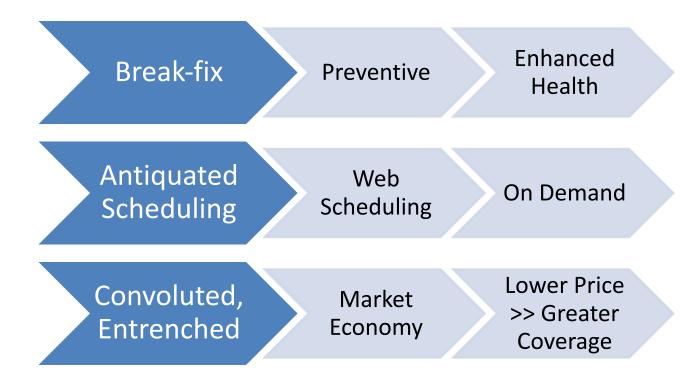
~20 Colleges

DMS

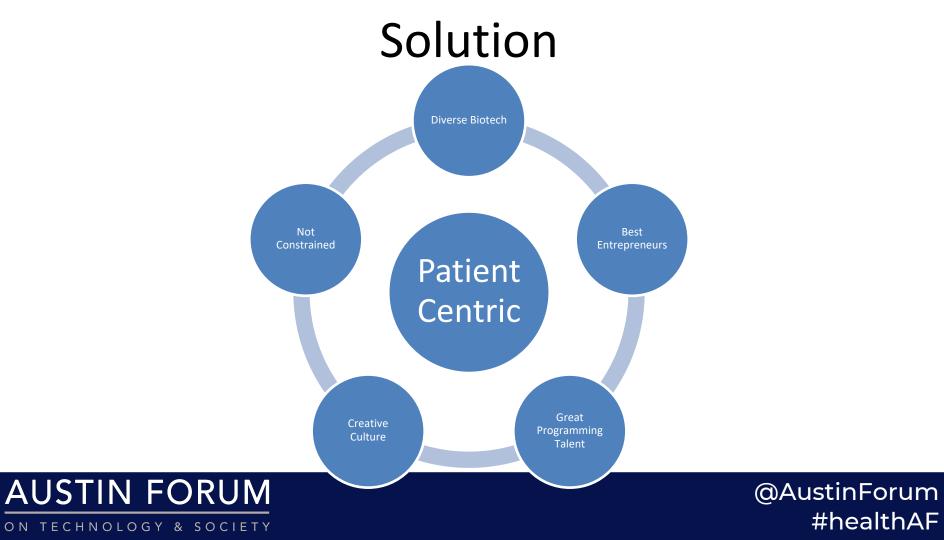


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# What If?



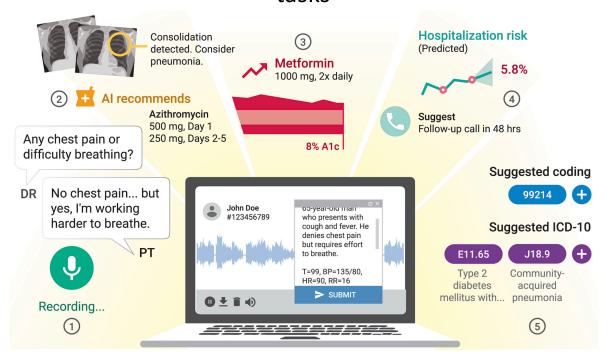




# Some of Nishi's favorite health tech innovations/products



AI (yes, finally we are talking about it!) that automates tasks that are time consuming and labor intensive freeing up healthcare workers for other tasks

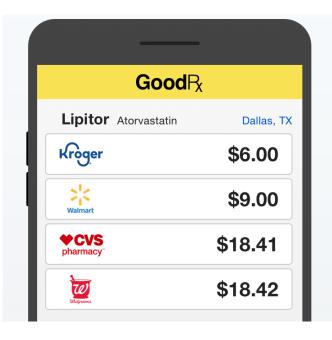


Source: https://www.mayoclinicproceedings.org/article/S0025-6196%2818%2930142-3/fulltext



Technology and business models that leverage current ecosystems to enable comparison shopping & lower prices





Source: https://www.mayoclinicproceedings.org/article/S0025-6196%2818%2930142-3/fulltext



### Digital front door for health

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headache	арріу.
Defit • (17) Remove	None of the above
foggy headed	Do you currently smoke?
Edit • (1) Remove	
Now I'll ask you 2 to 3 minutes of	Why am I being asked this?
questions to get a better picture of what's going on.	Cigarettes
Any fever today or during the last week or two?	Cigars (at least once-a-month)
	No, but I smoked cigarettes previously
Why am I being asked this?	E-cigarettes A pipe
Yes No Unsure	No, and I never have regularly



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## Scott's suggestions for highly impactful Biotech, Health Tech, Medtech, and Life Science Companies or Innovation



# **Ideal Innovation Checklist**

- Accessible
- Trackable
- Communications
- Effective
- Known cost
- > Trust

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- Easy to find
- Compatible
- Competition







Dr. Nishi Viswanathan, MBBS, MA, MBA Director, Texas Health Catalyst Dell Medical School Assistant Professor College of Pharmacy & College of Natural Sciences The University of Texas at Austin

### Q&A for



How Biotech, Health Tech, and Med Tech Are Advancing Healthcare

**Dr. Scott Collins** Board of Directors, President BioAustinCTX

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## Q: What is the best thing you learned tonight? (30 seconds)

## 1 2 3 4 5 6 7 8 9 10

## 11 12 13 14 15 16 17 18 19 20

21 22 23 24 25 26 27 28 29 🙂







#### Event Type: Online, Discussion

#### Location

Online via Zoom

#### Moderator

Julie Tomlin VP Finance & HR <u>CVEX</u>

#### **Discussion of "Termination Shock"**

August 18, 2022 | 7:15-8:30 p.m. CDT | Event Type: Online, Discussion

#### REGISTER

#### ASK THE MODERATOR

The Austin Forum's July discussion event will bring us back to the discussion of a science fiction book with very real-world implications: **Neal Stephenson's new climate thriller, "Termination Shock."** Join us at Austin Forum advisory board member, and elite sci-fi geek, Julie Tomlin returns to moderate a thoughtful discussion of the implications of a book about how climate action could pit individuals versus governments, as well as governments versus each other. (This discussion will not weigh in on real-world political matters, only on climate chance science, and science-fiction, and the implications for technology companies and policies.)

#### **Registration and Attendance Instructions** All participants must register for this event via Eventbrite.

#### Online via Zoom

Once you register for a virtual ticket via Eventbrite, you will receive an email from both Zoom and Eventbrite. Both emails will include the direct Zoom Meeting link. You will also receive the Zoom Meeting link in an email from Eventbrite two days, two hours, and five minutes before the event start time.

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## Join Us for More Great Content in 2022+

- Schedule is posted at www.austinforum.org
- Topics will include
  - Tech startups
  - Misinformation and disinformation
  - Clean energy and EVs
  - Money/finance
  - Robotics, autonomous vehicles/drones,
  - and more!



#### Plus:

- Online conversations
- New podcast episodes
- Rebooted blog
- and more!

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## Help Everyone Get Connected!: Donate Your Devices to Austin Pathways!







Our residents need these devices to learn, work and be well remotely!

Therefore, we can pick them up **SAFELY** from you, safely refurbish and deliver to residents

All you need to do is call **512-767-7832** or email **info@austinpathways.org!** 



# Join us to learn, share, discuss!!



### Please share the upcoming events with your friends and colleagues!



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# Networking is back! Join us at:



### **KEEP YOUR NAMETAGS FOR FREE DRINKS!**



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